

NCR Healthcare Selects EPX As Its Preferred Payment Provider

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Conifer and Blair Medical Associates first to integrate single-source payment processing with NCR MediKiosk(TM) patient self-service technology

DULUTH, Ga., Jun 02, 2011 (BUSINESS WIRE) --

NCR Corporation (NYSE: NCR), the leading provider of self-service hospital check-in, today selected <u>Electronic Payment Exchange</u> (EPX), a full-service payment processing company, as its preferred payment provider for <u>NCR Healthcare</u>.

Integrating EPX's secure, single-source payment processing functionality with <u>NCR MediKiosk</u> and <u>NCR Patient Portal</u> self-service solutions can help healthcare organizations lower transaction fees by streamlining the number of payment providers.

"We are continually looking for ways to help our healthcare customers improve revenue cycle and drive workflow efficiencies," said Jeff Kao, vice president and general manager for NCR Healthcare. "Teaming with EPX provides a secure and proven way to maximize the organizational impact of self-service by facilitating revenue capture and lowering costs."

Conifer Health Solutions, a subsidiary of Tenet Healthcare Corporation, and Blair Medical Associates (BMA) are the first NCR customers to roll out the combined offering. Both organizations have deployed NCR MediKiosk for self-service patient registration and extended the functionality to online bill payment, which is available to patients through their portals.

As patients arrive for an appointment, they will be directed to check in at a kiosk or on a tablet. Patients can then identify themselves by swiping a credit card or driver's license along with using the kiosk's touch screen to enter a personal identifier, such as a birth date. Once checked in, they can update demographic and insurance information and sign consent forms electronically in a secure network. During this time, patients are also prompted to make copayments and pay any outstanding balances directly on the kiosk via credit card.

"We are very excited to marry our secure payment capability with NCR's best-in-class patient self-service solutions," said EPX Strategic Program Manager Greg Sackenheim. "Together we can help healthcare providers contain costs and improve revenue cycle, both of which are becoming increasingly critical as patients take greater financial responsibility for their healthcare expenses."

About EPX Corporation

Electronic Payment Exchange (EPX) is a full-service international payment processor facilitating PCI compliance, protecting merchants and enhancing consumer confidence for over 30 years. EPX's payment processing reaches across retail, Internet and MO/TO merchants, healthcare organizations, insurance providers, banks and public utilities.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company and leader in automated teller machines, self-checkouts and other self- and assistedservice solutions, serving customers in more than 100 countries. NCR's software, hardware, consulting and support services help organizations in retail, financial, travel, healthcare and other industries interact with consumers across multiple channels.

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SOURCE: NCR Corporation

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