



NRT Renews Agreement for NCR to Provide Nationwide Support of Its Self-Service Gaming Solutions

December 22, 2010 at 9:01 AM EST

Service agreement to ensure 24/7 coverage of 1,300 cash redemption self-service kiosks

DULUTH, Ga., Dec 22, 2010 (BUSINESS WIRE) --

[NCR Corporation](#) (NYSE: NCR) and [NRT Technology Corp.](#), the leading supplier of self-serve cash handling kiosk solutions for the casino industry, today announced they have renewed an agreement for NCR to provide hardware [support services](#) for 1,300 NRT Ticket-in/Ticket-out (TITO) cash redemption devices across the United States.

"Our casino customers operate day and night, and our TITO machines must be readily available and running seamlessly at all times to ensure that guests have the best experience," said John Dominelli, President and CEO of NRT. "Over the past few years, NCR has proven its ability to ensure round-the-clock operation. NCR is the ideal partner to support NRT's growth aspirations across the country as we bring new gaming solutions to market."

NCR was selected as service provider three years ago due to its ability to ensure maximum uptime for TITO devices, where usage rates can reach nearly triple those of ATMs. Other selection criteria included NCR's ability to service and source parts for older, legacy machines, and to provide comprehensive nationwide coverage.

"As the leading global provider of self-service solutions across multiple industries, NCR understands the need for providers to ensure the best possible user experience," said Theresa Heinz, General Manager, NCR Travel and Gaming. "This is particularly true in the 'always-on' gaming environment, where prompt return to service is an imperative."

About NRT

Founded in 1993, NRT Technology Corp. provides innovative cash handling solutions, products & services to the casino & gaming industry world-wide. Its innovative line of QuickJack(TM) redemption ATMs handles all types of customer self service redemption services. NRT also provides turnkey applications for Jackpot redemption, ticket redemption, ATM transaction processing as well as other business related applications. Our products are used globally by Casinos, Lotteries & Retailers.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, healthcare, hospitality, entertainment, gaming and public sector organizations in more than 100 countries. NCR (www.ncr.com) is headquartered in Duluth, Georgia.

NCR is a trademark of NCR Corporation in the United States and other countries.

SOURCE: NCR Corporation

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