

## New NCR Mixed Media Technology Makes ATM Deposits Twice as Fast

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NCR's Scalable Deposit Module (SDM) makes consumer transactions easier with single slot for cash and checks, cutting transactions to less than 60 seconds

DULUTH, Ga., Oct 11, 2010 (BUSINESS WIRE) --

NCR Corporation (NYSE: NCR) today extended its leadership in the ATM space by making no-envelope deposits twice as fast. Through NCR Scalable Deposit Module (SDM) technology for NCR SelfServ ATMs, consumers can deposit both cash and checks through a single deposit slot and with a single transaction, making deposits at the ATM faster and easier for a financial institution's customers.

Since first introducing its NCR SelfServ ATMs in 2008, NCR has seen many banks nearly double deposit volumes at the ATM as consumers enjoy the ease and simplicity of depositing cash and checks without an envelope (intelligent deposit). With SDM, consumers can complete the deposit portion of a transaction in half the time of other ATMs. By significantly speeding the deposit process, NCR can help financial institutions deliver consumers a complete ATM deposit experience that takes less than 60 seconds, allowing financial institutions to speed transactions, reduce the length of lines at the ATM, and improve customer satisfaction.

"Consumers want to bank when and whereit is convenient, and NCR SelfServ makes banking a 24/7 proposition for them," said Michael O'Laughlin, vice president and general manager, NCR Financial Services. "Self-service has become a way of life. As NCR continues to build new hardware, software and services to make the future of self-service fast, convenient and seamless, SDM will help financial institutions improve the customer experience and manageability of their ATM channel."

Consumers can deposit up to a total of 50 checks and notes in a single bunch with SDM, which works with the NCR SelfServ 30 series of ATMs and is available immediately to U.S. financial institutions.

Beyond giving customers a faster experience at the ATM, SDM-enabled ATMs truncate checks and store them in the safe, eliminating the need for daily pick up. They also use a simple media path that reduces jams and features intuitive LED indicators to make it easier for bank staff to service the module without a maintenance call.

NCR SelfServ ATMs have been purchased by more than 680 financial institutions in more than 110 countries around the world. The largest number of NCR SelfServ orders have been for multifunction units - ATMs with additional features beyond cash dispense including intelligent deposit.

NCR SelfServ ATMs have been designed to deliver the highest levels of availability - critical to customer satisfaction. Unique features such as self-healing technology that allows the ATM to recover automatically without the need for human intervention, dual-roll receipt printers that ensure the ATM need never run out of paper and graphical operator panels that allow the bank employees to quickly and effectively perform routine maintenance tasks all ensure NCR SelfServ ATMs are "in service" when consumers want them.

According to the most recent Retail Banking Research (RBR) study, NCR has been the global market share leader in ATMs since 1986 - 24 consecutive years.

## **About NCR Corporation**

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, healthcare, hospitality, entertainment, gaming and public sector organizations in more than 100 countries. NCR (<a href="https://www.ncr.com">www.ncr.com</a>) is headquartered in Duluth, Georgia.

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