



## China Southern Airlines Expands Self-Service Check-in to Four Additional Cities

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Airline adds 40 NCR TouchPort™ kiosks to improve passenger convenience

BEIJING--(BUSINESS WIRE)--Dec. 2, 2009-- [China Southern Airlines](#) ("China Southern") has purchased 40 additional self-service check-in kiosks from [NCR Corporation](#) (NYSE: NCR), offering passengers more convenience and making NCR the carrier's primary kiosk supplier. Earlier this year, China Southern deployed 30 NCR TouchPort kiosks at the airline's big-city hubs of Guangzhou, Shenzhen, Changchun and Zhengzhou. The additional kiosks will be deployed in the airline's other big-city hubs of Beijing, Shenzhen, Urumqi and Dalian.

The self-service kiosks enable China Southern passengers the ability to check-in, search for flight information, request mileage credit, scan and print boarding passes and check mileage.

"Our passengers prefer the convenience and speed of self-service check-in," said Huang Wenqiang, vice president of IT for China Southern. "We continue to choose NCR TouchPort kiosks because of their stable performance and intuitive design as well as superior usability, serviceability and environmental friendliness. Additionally, their Common Use Self-Service (CUSS) platform provides a foundation to facilitate airline check-in, car rental and hotel check-in transactions from one location in the future."

Though self-service check-in is relatively new to travelers in China, 30 percent of China Southern's passengers that depart from Guangzhou are opting to serve themselves. China Southern expects that number will continue to rise.

NCR is the leading provider of self-service check-in kiosks, with more than 8,400 deployed in over 300 airports worldwide.

### About China Southern Airlines

China Southern Airlines currently operates 342 modern Boeing 777, 747, 757, 737 and Airbus A330, 321, 320, 319 and 300 jet aircraft serving destinations to 905 cities in 169 countries, forming an extensive network, with convenient connections to all main cities in the world via close cooperation with all the SkyTeam member airlines. China Southern Airlines operates the largest and most technologically advanced airline fleet as well as the most extensive domestic air network in The People's Republic of China.

Currently, China Southern Airlines is the 4<sup>th</sup> largest airline in the world and 1<sup>st</sup> in Asia; ranked as the largest airline in China for 30 consecutive years and is the only carrier in mainland China in the world's Top 10 passenger airlines.

China Southern Airlines is the only Chinese carrier that has the longest safety record and has earned its top leadership position in the global aviation industry. By far, China Southern Airlines was honored by the CAAC with the "Golden Roc Cup" - the highest-level annual award in the Chinese aviation industry in five years, accumulated 5.90 Million safe flight hours. It was honored with the Five-Star Flight Safety Award by the Civil Aviation Administration of China (CAAC), the most prestigious award for safe flight operations in the Chinese aviation industry in July, 2008.

China Southern Airlines is committed to putting the customer first and dedicated to exceeding its customers' expectations by offering reliable, on-time and convenient quality customer service. China Southern Airlines has been named the "Best Airline in China" by several international organizations. Its official website is <http://www.csair.com> and Customer Service & Call Center Hot Line is "95539".

### About NCR Corporation

[NCR Corporation](#) (NYSE: NCR) is a global technology company and leader in automated teller machines, self-checkouts and other self- and assisted-service solutions, serving customers in more than 100 countries. NCR's software, hardware, consulting and support services help organizations in retail, financial, travel, healthcare and other industries interact with consumers across multiple channels.

NCR is a trademark of NCR Corporation in the United States and other countries.

Source: NCR Corporation

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