# NCR

## BNZ to Deploy Environmentally-Friendly Paper Solution in New NCR SelfServ ATMs

May 26, 2009 at 8:02 AM EDT

**Two-Sided Thermal Printing to Cut Bank's Paper Volume, Reduce Operational Costs and Improve Customer Marketing**

DAYTON, Ohio, May 26, 2009 (BUSINESS WIRE) -- NCR Corporation (NYSE: NCR), the world's leading ATM provider for 22 consecutive years, today announced that BNZ, one of New Zealand's largest financial institutions, will deploy NCR SelfServ ATMs equipped with combined dual-roll two-sided thermal printing technology (2ST). 2ST is patented NCR technology that enables businesses to print on both sides of a thermal paper receipt, reducing paper consumption by as much as 45 percent.

BNZ will deploy 2ST on more than three dozen NCR SelfServ ATMs, including the SelfServ 22, SelfServ 25 and SelfServ 34. Launched in 2008, NCR is now shipping SelfServ ATMs to more than 100 countries.

Over half of ATM downtime is due to low-level maintenance tasks - often performed by branch staff - such as replacing receipt rolls and clearing cards or paper jams. With interactive full motion video, NCR SelfServ will allow BNZ's staff to fix more faults the first time and do so more quickly, leading to better availability. Beyond reducing the total consumption of paper by printing on both sides of the receipt, NCR SelfServ's dual-roll receipt modules include auto-change functionality to reduce paper wastage and maintenance costs through fewer replenishment visits.

"NCR's ATM solutions will help us reduce the operational costs of our ATM network while providing our customers with a premium experience," said Paul Johnson, Channel Manager ATM of BNZ. "Our ATM channel is an important part of our brand, as our customers and prospective customers rely heavily on our ATMs. NCR's solution will help us deliver a positive user experience while helping us manage costs in this economic environment."

With the increased printing space available on 2ST receipts, BNZ will be able to improve its one-to-one customer marketing, communicating with existing and prospective customers with additional offerings from the bank.

"A financial institution's self-service network - especially its ATM channel - is the public face of its brand. A premium ATM experience enables customers to not only carry out the transactions they want, when they want to do them, but also to exceed their expectations," said Michael O'Laughlin, vice president and general manager, NCR Financial Services Solutions. "Through the deployment of NCR SelfServ ATMs, we are pleased to be able to help a forward-thinking financial institution such BNZ put its customers first and reduce operational expenses in the process."

The NCR SelfServ family delivers the most advanced services, including bill payments and no-envelope intelligent cash and check deposits. In addition to PCI-compliant encrypting PIN pads and unique malware protection from Solidcore for APTRA(TM), NCR SelfServ also is the only ATM family to feature protected USB technology, which allows financial institutions to add new features to the ATMs quickly without compromising the security of the ATM. For example, technologies such as contactless card and mobile payment systems can also be easily integrated with NCR SelfServ ATMs to improve convenience for consumers and create revenue-generation opportunities for financial institutions and other ATM deployers.

NCR SelfServ ATMs feature "self-healing" capabilities that automatically recover from soft failures without intervention, reducing recovery time from three to four hours to just ten to 15 minutes.

In addition to 2ST printing, NCR SelfServ ATMs feature other environmentally responsible features, including new energy-saving options such as LED lighting and a 25 percent reduction in the physical cabling over previous-generation ATMs to reduce power waste and improve the speed of service calls. Intel(TM) Core 2 Duo processors improve ATM power and performance, while using less energy and producing less heat.

### About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, healthcare, hospitality, entertainment, gaming and public sector organizations in more than 100 countries. NCR (www.ncr.com) is headquartered in Dayton, Ohio.

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