

NCR Fights Receipt Fraud with New Paper Roll Security Inks

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Specialized Inks for NCR Security POS Paper Rolls Are Invisible to the Naked Eye and Combat Fraudulent Receipt Activity

DAYTON, Ohio, Apr 30, 2008 (BUSINESS WIRE) -- More than three-fourths (79 percent) of retailers say their companies have been victimized by organized retail crime, according to the 2007 Organized Retail Crime Survey conducted by the National Retail Federation (NRF).

While the use of technology to commit fraud has been one of organized crime's tricks of the trade, NCR Corporation (NYSE: NCR) is using its own technology expertise to help retailers reduce inventory shrinkage caused by sales receipt fraud. NCR announced the addition of two new security inks to its NCR Security Point-of-Sale (POS) Paper Roll portfolio.

"Retail crime and receipt fraud are critical issues for retailers around the world. In fact, one major retailer reported that just one roll of counterfeit receipts could amount to a loss of \$10,000," said Dan Bogan, senior vice president and general manager of NCR's Systemedia Division, the world's largest provider of POS paper rolls. "With the latest enhancements to the NCR Security POS Paper Roll solution, we can now offer retailers eight different security inks - each one designed to deter criminals from copying or manipulating POS sales receipts."

NCR is the first to develop a comprehensive paper roll inking solution designed to help retailers track, deter and catch POS receipt fraud, specifically return fraud. Return fraud occurs when a criminal shoplifts from a store and then attempts to return items with a fraudulent receipt in order to receive a refund. According to NRF's 2007 Return Fraud Survey, losses from return fraud were estimated at \$10.8 billion in 2007, with nine out of ten retailers (92 percent) saying they have had stolen merchandise returned to stores.

The two new security inks added to the NCR Security POS Paper Roll portfolio include:

-- Uncoated Side Security Ink - With this ink, the security paper roll features clear-to-color ink that prints white but shows color when scratched. The solution is easy to implement and does not require special detection devices at the POS.

-- Coated Side Security Ink - This security paper roll offers white ink printed on the coated side of thermal paper, and is well suited for NCR's patented Two-Sided Thermal Receipt Printing (2ST(TM)) applications. The patented security ink for coated thermal paper also includes a printed faux watermark that cannot be copied.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, healthcare, hospitality, gaming and public sector organizations in more than 100 countries. NCR (www.ncr.com) is headquartered in Dayton, Ohio.

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SOURCE: NCR Corporation

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