



Two Medical Practices Select Galvanon's Self-Service Solutions to Improve Efficiency and Enhance the Patient Experience

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MediKiosk(TM) and Online Self-Service(TM) Provide Patients

with Added Convenience and Decreased Wait Times

MAITLAND, Fla.--(BUSINESS WIRE)--Oct. 31, 2007--Vanguard Urologic Institute based in Houston, Texas, and Medford Medical Clinic based in Medford, Ore., have selected self-service technology applications from Galvanon, an NCR Corporation (NYSE:NCR) company.

Both organizations will use Galvanon's Online Self-Service portal, which offers a number of services to patients from the convenience of their home or office.

Online BillPay(TM) allows patients to check balances and pay fees via the Internet, improving each organization's revenue cycle and cash flow through the timely collection of fees. Pre-registration - which enables patients to enter demographic and insurance information prior to office visits - speeds the check-in process at the facility, decreases wait times and minimizes data entry errors.

The portal also gives patients the ability to request appointments by indicating their availability and the appointment type. Once the appointment time is verified, patients receive confirmations electronically, which helps eliminate the time and hassle associated with phone tag and voice mail.

"These clinics join the ranks of highly esteemed practices that have successfully used self-service technology to improve the patient experience," said Raj Toleti, president of Galvanon. "Both Vanguard and Medford strive to be leaders in their fields. By implementing self-service solutions, they will continue to support this mission while providing exemplary service to patients."

In addition to the online patient portal, Vanguard Urologic Institute will use MediKiosk, a self-service check-in kiosk that automates the registration process. The kiosk allows patients to choose either English or Spanish to begin the check-in process. Patients then swipe a credit card or driver's license or enter their name directly on the kiosk, along with an additional identifier, such as a birth date. The kiosk then engages the patient to view and confirm appointment information, enter insurance information, electronically sign forms and pay outstanding payments or copayments prior to service.

Self-service solutions help practices such as Vanguard and Medford achieve a paperless workflow, eliminate duplicate entry and improve patient satisfaction. Healthcare providers that have implemented MediKiosk report an average increase in patient throughput of 10 percent and an average reduction in registration time of 75 percent.

Galvanon's software is used by a variety of medical groups including: Virginia Urology, a 36-physician urology practice; Westchester Medical Group, a 105-physician multi-specialty group; and Dallas-based Pediatric Allergy/Immunology Associates, P.A.

About Galvanon

Galvanon, an NCR company based in Maitland, Fla., helps healthcare organizations enhance the patient experience at home, in the hospital and in the physician's office through innovative solutions such as kiosks, Web self-service applications and technology. Galvanon solutions (www.galvanon.com) streamline everyday patient interactions and improve patient flow through the healthcare process.

About NCR Corporation

NCR Corporation (NYSE:NCR) is a global technology company leading the way businesses interact with customers. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, healthcare, hospitality, gaming and public sector organizations in more than 100 countries. NCR (www.ncr.com) is headquartered in Dayton, Ohio.

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