



Self-Service Technology Helps Streamline Registration at New Outpatient Center in Southeastern Pennsylvania

August 16, 2007 at 9:56 AM EDT

Jefferson Health System deploys Galvanon's MediKiosk(TM) at Bryn

Mawr Hospital Health Center, a Main Line Health Facility

MAITLAND, Fla.--(BUSINESS WIRE)--Aug. 16, 2007--Offering patients the convenience and speed of self-service registration, the Bryn Mawr Hospital Health Center (BMHHC) in Newtown Square, Pa., has deployed MediKiosk, a self-service technology solution provided by Galvanon, an NCR Corporation (NYSE:NCR) company.

A new outpatient center, the BMHHC is a Main Line Health facility and a member of the Jefferson Health System, Inc. (JHS), the largest healthcare system in Southeastern Pennsylvania.

The BMHHC is using wireless MediKiosk units, called eClipboards(TM), to automate the registration process. The portable devices display a touch-screen interface where patients can view and confirm appointments, electronically sign consent forms, enter medical information and make co-payments.

MediKiosk interfaces with scheduling and imaging systems at Main Line Health so that data entered by patients at check-in flows directly to these applications. This feature minimizes duplicate data entry for staff and increases overall efficiency.

"When the Bryn Mawr Hospital Health Center began using MediKiosk, it found that patients readily embraced the technology," said Raj Toleti, president of Galvanon. "As patients become familiar with self-service applications in other aspects of their daily lives, they have come to expect the same from their healthcare providers."

Bryn Mawr Hospital, another Main Line Health facility, will be the next JHS member to go live with the self-service technology. Earlier this year, JHS signed an enterprise agreement to deploy MediKiosk at all of the organization's member locations beginning with Main Line Health. Main Line Health consists of Bryn Mawr, Lankenau, Paoli and Riddle Memorial Hospitals, Bryn Mawr Rehab Hospital, Mirmont Treatment Center and several regional outpatient facilities including the BMHHC.

"The Jefferson Health System will continue to see the benefits of a self-service model as patient wait times decrease and personnel are able to use their time more efficiently," said Toleti.

Galvanon's MediKiosk is part of a comprehensive suite of products that allows hospitals and clinics to provide patient self-service capabilities. Recent surveys of healthcare providers show that the kiosks reduce registration time by 75 percent and increase patient throughput by 10 percent.

About Galvanon

Galvanon, an NCR company based in Maitland, Fla., helps healthcare organizations enhance the patient experience at home, in the hospital and in the physician's office through innovative solutions such as kiosks, Web self-service applications and technology. Galvanon solutions (www.galvanon.com) streamline everyday patient interactions and improve patient flow through the healthcare process.

About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's Teradata(R) data warehouses, ATMs, retail systems, self-service solutions and IT services provide Relationship Technology(TM) that maximizes the value of customer interactions and helps organizations create a stronger competitive position. Based in Dayton, Ohio, NCR (www.ncr.com) employs approximately 29,650 people worldwide.

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