



Teradata Expands Managed Services Portfolio; Managed Services Offer Critical Data Management and Decision Support

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DAYTON, Ohio--(BUSINESS WIRE)--Sept. 19, 2006--Teradata, a division of NCR Corporation (NYSE:NCR), announced expansion of the Teradata Managed Services portfolio in order to meet customer demands and the global adoption of active enterprise intelligence.

Traditional managed services included the delegation of operational responsibility for information technology to a vendor for such tasks as the management of servers, storage, backup and recovery and security. In addition to these traditional services, the expanded Teradata Managed Services portfolio provides monitoring and maintenance of data management and decision-support capabilities of the data warehouse and analytic applications.

"Businesses demand more from managed services than traditional system administration. They are driven to maximize the value of the data warehouse to support their primary growth initiatives," said Dave Klumb, vice-president for Teradata Professional Services. "To deliver active enterprise intelligence, these growth initiatives usually require a mission-critical data warehouse that is able to support global users, customers and partners, around the clock."

Teradata Managed Services provides seasoned consultants to help customers with the intricacies of data management, including data modeling, data quality and data integration. Additionally, decision-support services enable customers to build and manage business intelligence applications that push valuable information into the company's operations and to front-line decision-makers in near real time. The Teradata(R) Warehouse, with mission-critical availability, reliability and performance, provides a foundation to support these capabilities.

According to Klumb, active enterprise intelligence is a strategy that aligns strategic intelligence, the analysis generated and used by corporate knowledge workers, with operational intelligence, the near real-time, actionable information used by front-line workers. Teradata helps customers convert information into insight, and insights into actions, and improve the decisions of the entire enterprise.

To help deliver managed services and support customers, Teradata has opened global consulting centers staffed with specialists. These specialists have expertise in support, data management and business intelligence software, and a superior knowledge of enterprise data warehouse management.

About Teradata Division

Teradata (www.teradata.com), a division of NCR Corporation (NYSE:NCR), is the global technology leader in enterprise data warehousing, analytic applications and data warehousing services. Organizations around the world rely on the power of Teradata's award-winning solutions to get a single, integrated view of their business to enhance decision-making, customer relationships and profitability.

About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's Teradata(R) data warehouses, ATMs, retail systems, self-service solutions and IT services provide Relationship Technology(TM) that maximizes the value of customer interactions and helps organizations create a stronger competitive position. Based in Dayton, Ohio, NCR (www.ncr.com) employs approximately 29,300 people worldwide.

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