



## **Adventist Health System Signs Master Agreement with Galvanon; Use of Galvanon's Suite of Online Patient Self-Service Applications Will Enable Health System to Reduce Paperwork and Improve Revenue Cycle Management Processes**

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MAITLAND, Fla.--(BUSINESS WIRE)--May 31, 2006--Galvanon, an NCR Corporation (NYSE:NCR) company, today announced that Adventist Health System (AHS), the largest not-for-profit, Protestant health care organization in the United States, has signed a contract to license Galvanon's patient self-service application suite.

Following an initial pilot, AHS - headquartered in Winter Park, Fla. - plans to implement Galvanon's online self-service solutions, including Online BillPay(TM) and Pre-registration, at 25 of its 36 hospitals to help streamline daily interactions with patients.

Online BillPay is an automated bill payment and presentment application that enables patients to inquire about the status of their accounts, update profiles and pay outstanding balances via a secure Web-based platform. Use of this application will allow AHS to speed the collection of patient balances, improve cash flow and reduce accounts-receivable days while also simplifying billing processes for patients.

Pre-registration gives patients the ability to register for appointments via the Web, resulting in shorter wait times and increased patient satisfaction. All of the information patients enter into the application is passed along to the organization's registration system through Galvanon's common server platform that facilitates the seamless exchange of data between Galvanon's online patient self-service applications and AHS's back-end systems.

"With Galvanon's patient self-service technology, we will be able to provide our patients with a simple, user-friendly way to schedule and pre-register for appointments and pay bills online," said Brent Snyder, senior vice president of information systems at AHS. "We feel this capability will dramatically improve patient access to AHS services."

The agreement also has an option for AHS hospitals to implement additional patient self-service applications, including Galvanon's MediKiosk patient self-service check-in.

"Today's technology-savvy patients expect online access to a hospital's services long before stepping into a health care facility. Adventist Health System understands the dynamics of this changing marketplace and is paving the way for the expanded use of self-service technology throughout its organization," said Raj Toleti, president of Galvanon. "We commend Adventist for its visionary approach and look forward to helping them realize all of the benefits self-service technology has to offer--from increased efficiency and reduced paperwork to improved cash flow."

### About Galvanon

Galvanon, an NCR Corporation (NYSE:NCR) company, helps health care organizations enhance the patient experience at home, in the hospital and in the physician's office through innovative solutions such as kiosks, Web self-service applications and technology that streamlines everyday patient interactions and improves patient flow through the health care process.

### About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's Teradata(R) data warehouses, ATMs, retail systems, self-service solutions and IT services provide Relationship Technology(TM) that maximizes the value of customer interactions and helps organizations create a stronger competitive position. Based in Dayton, Ohio, NCR ([www.ncr.com](http://www.ncr.com)) employs approximately 28,400 people worldwide.

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