



## **NCR Acquires Galvanon, Inc.; Strengthens Self-Service Portfolio, Core Competency With Purchase of Leading Health Care Solution Provider**

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DAYTON, Ohio--(BUSINESS WIRE)--Dec. 19, 2005--NCR Corporation (NYSE:NCR), a leader in self-service, today announced it has acquired Maitland, Fla.-based Galvanon, Inc., a privately held company and leading provider of self-service solutions for the health care industry.

Galvanon helps health care organizations enhance the patient experience at home, in the hospital and in the physician's office through innovative solutions such as kiosks, Web self-service applications and technology that streamlines and simplifies patient interactions through the health care process.

"The acquisition of Galvanon represents a significant opportunity to extend NCR's growing self-service footprint and expertise to a new market segment - the health care industry - which comprises more than 6,000 hospitals and 600,000 clinics in the United States alone," said NCR Senior Vice President Lee Schram.

NCR acquired InfoAmerica, leading provider of self-service solutions to the quick-service restaurant industry, earlier this year, and Kinetics, leading provider of self-service solutions for the travel industry, in 2004.

Galvanon introduced the first commercially available patient self-service kiosk solution to simplify the patient registration process, direct patients to health care locations, eliminate unnecessary paperwork and reduce lengthy wait times for patients. Founded in 2002, Galvanon has more than 50 customers, including Baylor Health Care System, Westchester Medical Group, Providence Health Systems and numerous urgent care centers nationwide.

"Galvanon's suite of patient self-service tools allows Baylor to improve the way we interact with patients, helping improve patient satisfaction and build loyalty," said Bob Pickton, senior vice president and CIO, Baylor Health Care System. "Galvanon leads the way in patient self-service process enablement, helping our organization reduce administrative costs and create a safer, more effective patient registration process."

Galvanon's operations and its founders will remain in Maitland and will operate as a wholly owned subsidiary of NCR Self-Service LLC.

"From ATMs to self-checkout to self-service kiosks, NCR has become recognized as a global leader in delivering the self-service convenience consumers have come to expect," said Galvanon President and co-founder Raj Toleti. "Aligning with NCR will give Galvanon and its customers access to world-class technology and best practices from other self-service industries, and will enable us to further extend that same convenience and support to health care institutions worldwide."

### **About Galvanon**

Founded in 2002, Galvanon provides a comprehensive suite of patient self-service products and services designed to help hospitals and physician practices improve workflow, enhance efficiency, reduce costs and build stronger patient relationships.

### **About NCR Corporation**

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's Teradata(R) data warehouses and ATMs, retail systems and IT services provide Relationship Technology(TM) solutions that maximize the value of customer interactions and help organizations create a stronger competitive position. Based in Dayton, Ohio, NCR ([www.ncr.com](http://www.ncr.com)) employs approximately 28,500 people worldwide.

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