

NCR Reports Second-Quarter 2005 Results

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DAYTON, Ohio, Jul 26, 2005 (BUSINESS WIRE) -- NCR Corporation (NYSE:NCR):

- -- Teradata Data Warehousing generates operating margin of 21 percent
- -- Customer Services operating income improves \$30 million from second quarter of 2004
- -- \$114 million increase in cash from operations versus second guarter of 2004
- -- Further increasing full-year earnings-per-share guidance

NCR Corporation (NYSE:NCR) today reported earnings of \$0.67 per share and revenue of \$1.47 billion for the quarter ended June 30, 2005. The 1 percent revenue increase from the second quarter of 2004 was benefited by 2 percentage points from currency fluctuations. Due to the strengthening U.S. dollar, the year-over-year revenue comparison included 2 percentage points less of benefit than NCR anticipated when it provided revenue quidance for the second quarter.

NCR reported second-quarter net income of \$127 million, or \$0.67 per share. This included the benefit of \$64 million from the favorable settlement of prior-year tax audits, \$19 million of incremental pension expense associated with a previously announced early-retirement program and the net benefit of \$9 million from other non-operational items described below. Excluding these items, NCR generated \$70 million of net income, or \$0.37 per share.(1)

"We are pleased with NCR's continued operating margin improvement in the quarter. The better-than-expected results were led by higher-than-expected revenue growth and profitability in our Teradata Data Warehousing business, continued improvement in our Customer Services business, as well as NCR's continued success in executing our multiyear profit improvement plan," said James M. Ringler, director and interim chief executive officer of NCR. "Those contributions enabled NCR to exceed earnings expectations despite lower-than- expected results in our Financial Self Service business."

Operating Segment Results(2)

Teradata Data Warehousing

NCR's Teradata Data Warehousing segment reported second-quarter revenue of \$361 million, up 9 percent from the second quarter of 2004. The second-quarter year-over-year revenue comparison included a 2 percentage point benefit from currency fluctuations.

Operating income of \$76 million increased 27 percent from the prior-year period. Operating margin increased more than 300 basis points to 21 percent. The increase in profitability was due to higher volume and increased profitability from support services.

Financial Self Service (ATMs)

The Financial Self Service segment generated second-quarter revenue of \$323 million, down 2 percent from a very strong year-ago period. The second-quarter year-over-year revenue comparison included a 2 percentage point benefit from currency fluctuations. Financial Self Service revenue was lower than expected due to the adverse timing of transactions in Eastern Europe and China as well as less benefit than anticipated from currency translation.

Operating income of \$43 million was down from \$54 million in the strong second quarter of 2004, primarily due to lower volume, an adverse mix of transactions and the impact of increased pricing pressure.

Retail Store Automation

Retail Store Automation revenue of \$211 million was roughly the same as the revenue generated in the second quarter of 2004. The second-quarter year-over-year revenue comparison included a benefit of 1 percentage point from currency fluctuations.

Retail Store Automation improved its operating profit to \$6 million largely due to expense reductions and a higher volume of revenues from self-service technologies.

Customer Services

Customer Services revenue was down 4 percent to \$456 million due to the company's strategy to reduce revenues associated with third-party products. Although total Customer Services revenues declined as anticipated, ATM maintenance revenues increased 10 percent from the second quarter of 2004. The year-over-year revenue comparison included a benefit of 2 percentage points from currency fluctuations.

NCR's strategic shift to focus on maintenance of NCR-branded products and structural changes being made to optimize the efficiency of its Customer Services business resulted in operating income of \$8 million, a \$30 million improvement from the second quarter of 2004.

Non-Operating Items

Other Income in the quarter included a \$15 million gain from the sale of real estate in Dayton. NCR is using \$6 million of the gain from the real estate transaction to provide multiyear funding of NCR's charitable foundation for reinvestment back into its local communities. Excluding these items(1), Other Expense was \$3 million in the second quarter of 2005 compared to \$2 million of Other Expense in the prior-year period.

The company now expects to lower its tax rate to 22 percent for 2005 primarily due to legal entity restructuring. As a result, NCR's operational tax rate for the second quarter of 2005 was 20 percent, adjusting for the 25 percent tax rate used in the first quarter.

Additionally in the second quarter, the company's GAAP results included the non-cash benefit of \$64 million related to the successful resolution of prior-year tax audits.

Cash Flow

NCR's cash from operations increased to \$195 million from \$81 million in the second quarter of 2004. Capital expenditures in the second quarter of 2005 were \$62 million, compared to \$67 million of capital expenditures in the year-ago period. NCR generated \$133 million of free cash flow (cash from operations less capital expenditures) in the second quarter of 2005 versus \$14 million in the year-ago period.(3)

Assuming approximately \$250 million of capital expenditures, NCR is increasing its expectation for cash flow from operations less capital expenditures, or free cash flow, to \$240 million to \$250 million in 2005.

For the Period Ended June 30

- -	Three M	onths	Six Mor	nths
	2005	2004	2005	2004
Cash provided by operating activities (GAAP) (3) Less capital expenditures for:	\$195	\$81	\$206	\$90
Net expenditures for reworkable service parts Expenditures for property, plant and equipment	· - /	, ,	(43)	(/
Additions to capitalized software	. ,	, ,	, ,	(40)
Total capital expenditures	(62)	(67)	(112)	(112)
Free cash flow (non-GAAP measure) (3)	\$133	\$14	\$94	\$(22)

Balance Sheet

NCR ended the first quarter with \$724 million in cash, cash equivalents and short-term investments, an increase from the \$655 million cash balance on March 31, 2005. NCR's cash balance increased due to free cash flow generation exceeding net cash used for share repurchases.

NCR repurchased approximately 2.8 million shares of NCR common stock for approximately \$98 million during the second quarter. The company has \$138 million remaining on its current share-repurchase authorization from its board of directors.

As of June 30, 2005, NCR had short- and long-term debt of \$308 million, versus \$309 million as of March 31, 2005.

Outlook

NCR is adjusting its revenue guidance to reflect the strengthening of the U.S. dollar. As a result, NCR now does not expect any benefit from currency translation in the third-quarter or the full-year revenue comparisons.

For the third quarter, NCR expects total revenue to grow 2 percent to 3 percent from the prior-year period. Earnings per share for the third quarter are expected to be \$0.28 to \$0.33.

For the full year, total revenue is expected to increase 1 percent to 2 percent. Including the non-operational items described earlier, NCR expects its GAAP earnings per share to be \$1.75 to \$1.80. Excluding the net benefit of the non-operational items identified and included in NCR's first- and second-quarter results, and using a 22 percent tax rate, NCR is further increasing its guidance for 2005 earnings per share to \$1.47 to \$1.52 per share.

Updated

	Third-Quarter 2005	2005 Full-Year
	Guidance	Guidance
Year-over-year revenue growth:		
Total NCR	2 - 3%	1 - 2%
Teradata Data Warehousing	8 - 10%	6 - 8%
Financial Self Service		
(ATMs)	6 - 10%	4 - 6%
Retail Store Automation	(2 - 3)%	1 - 2%
Customer Services	(3 - 4)%	(4 - 5)%

Earnings per share - 0	GAAP	\$0.28 - 0.33	\$1.75 - 1.80
Earnings per share - 1	Non-GAAP(1)	\$0.28 - 0.33	\$1.47 - 1.52

Reconciliation of GAAP to Non-GAAP Measures(1)
Non-GAAP measures exclude the effect of the items listed below

	Result	S	Guidan	ice
	Q2 2005 Q2	2 2004	Q3 2005	FY 2005
Earnings Per Share (GAAP) Benefit from the resolution of prior-year	·	\$0.63	\$0.28-\$0.33	\$1.75-\$1.80
tax audits	0.34	0.44	-	0.34
Early retirement-related pension expense	(0.08)	-	-	(0.08)
Gains from real estate transactions Multiyear funding of	0.06	-	-	0.06
NCR's charitable foundation	(0.02)	_	_	(0.02)
Receipt of acquisition-	(0.02)			(0.02)
related break-up fee Net effect of non-	_	0.01	_	_
operational items in Q1 2005(4)	_	_	_	(0.02)
2000 (2 /				
Adjusted Earnings Per				
Share (Non-GAAP)	\$0.37	\$0.18	\$0.28-\$0.33	\$1.47-\$1.52

2005 Second-Quarter Earnings Conference Call

NCR's senior management will discuss the company's second-quarter results during a conference call today at 10:00 a.m. (ET). Access to the conference call, as well as a replay of the call, is available on NCR's Web site at http://investor.ncr.com/. Supplemental financial information regarding NCR's 2005 second-quarter operating results is also available on NCR's Web site.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's ATMs, retail systems, Teradata(R) data warehouses and IT services provide Relationship Technology(TM) solutions that maximize the value of customer interactions and help organizations create a stronger competitive position. Based in Dayton, Ohio, NCR (www.ncr.com) employs approximately 28,300 people worldwide.

NCR and Teradata are trademarks or registered trademarks of NCR Corporation in the United States and other countries.

NCR reports its results in accordance with Generally Accepted Accounting Principles in the United States, or GAAP. However, as described below, the company believes that certain non-GAAP measures found in this release are useful for investors.

- (1) NCR's management looks at the company's earnings-per-share results excluding certain items to assess the financial performance of the company and believes this information is useful for investors because it provides a more complete understanding of NCR's underlying operational performance, as well as consistency and comparability with past reports of financial results. In addition, management uses its earnings per share excluding these items to manage and determine the effectiveness of its business managers and as a basis for incentive compensation. This non-GAAP measure should not be considered as a substitute for or superior to earnings per share determined in accordance with GAAP.
- (2) The operating segment results discussed in this earnings release exclude the impact of \$52 million of pension expense in the second quarter of 2005 and \$32 million of pension expense in the second quarter of 2004. When evaluating the year-over-year performance of and making decisions regarding its operating segments, NCR excludes the effect of pension expense/income. Schedule B, included in this earnings release, reconciles total "Income from operations excluding pension expense/income" for all of the company's operating segments to "Total income from operations" for the company.
- (3) NCR defines free cash flow as cash provided by operating activities less capital expenditures for reworkable service parts, property, plant and equipment and additions to capitalized software. NCR's management uses free cash flow to assess the financial performance of the company and believes it is useful for investors because it relates the operating cash flow of the company to the capital that is spent to continue and improve business operations. In particular, free cash flow indicates the amount of cash generated after capital expenditures for, among other things, investment in the company's existing businesses, strategic acquisitions, strengthening the company's balance sheet, repurchase of company stock and repayment of the company's debt obligations. This non-GAAP measure should not be considered a substitute for or superior to cash flows from operating activities under GAAP, or as a proxy for cash flow available for discretionary spending.

(4) Items include a \$0.05 per share charge to decrease the value of an equity investment which was partially offset by a \$0.03 per share benefit from the reduction of accruals made in previous periods for purchased goods and services.

Note to Investors

This news release contains forward-looking statements, including statements as to anticipated or expected results, beliefs, opinions and future financial performance, within the meaning of Section 21E of the Securities and Exchange Act of 1934. Forward-looking statements include projections of revenue, profit growth and other financial items, future economic performance and statements concerning analysts' earnings estimates, among other things. These forward-looking statements are based on current expectations and assumptions and involve risks and uncertainties that could cause NCR's actual results to differ materially.

In addition to the factors discussed in this release, other risks and uncertainties include: the uncertain economic climate and its impact on the markets in general or on the ability of our suppliers to meet their commitments to us, or the timing of purchases (including upgrades to existing data warehousing solutions and retail point-of-service solutions) by our current and potential customers and other general economic and business conditions; the timely development, production or acquisition and market acceptance of new and existing products and services (such as self-checkout and electronic shelf-labeling technologies, ATM outsourcing and enterprise data warehousing), including our ability to accelerate market acceptance of new products and services; shifts in market demands, continued competitive factors and pricing pressures and their impact on our ability to improve gross margins and profitability, especially in our more mature offerings; the effect of currency translation; short product cycles, rapidly changing technologies and maintaining competitive leadership position with respect to our solution offerings, particularly data warehousing technologies; tax rates; ability to execute our business and reengineering plans; turnover of workforce and the ability to attract and retain skilled employees, especially in light of recent cost-control measures taken by the company and the recent change in the company's chief executive officer position; availability and successful exploitation of new acquisition and alliance opportunities; changes in Generally Accepted Accounting Principles (GAAP) such as the future impact of expensing stock options and the resulting impact, if any, on the company's accounting policies; continued efforts to establish and maintain best-in-class internal information technology and control systems; and other factors detailed from time to time in the company's U.S. Securities and Exchange Commission reports and the company's annual reports to stockholders. The company does not undertake

For the Periods Ended June 30

Schedule A

NCR CORPORATION CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS (Unaudited)

(in millions, except per share amounts)

	Three Months			Six Months				
	200	05	2004		2005		2004	
Revenue								
Products Services				761 691 				
Total revenue	1,	470	1	,452	2,8	313	2,7	42
Cost of products Cost of services				478 581				
Total gross margin % of Revenue				393 27.1%				
Selling, general and administrative expenses Research and development expenses				281 59				
Income from operations % of Revenue				53 3.7%				
Other (income) expense, net				2				-
<pre>Income before income taxes % of Revenue</pre>				51 3.5%				

Income tax benefit	(48)	(71)	(38)	(72)
Net income	\$ 127	\$ 122	\$ 157	\$ 117
% of Revenue	8.6%	8.4%	5.6%	4.3%
Net income per common share Basic	\$ 0.68	\$ 0.65 =====	\$ 0.84	\$ 0.62
Diluted	\$ 0.67 =====	\$ 0.63 ======	\$ 0.82 ======	\$ 0.61 =====
Weighted average common shares outstanding Basic	106.0	100 2	186.3	188.7
Diluted	190.3	192.3		192.3

Schedule B

NCR CORPORATION

CONSOLIDATED REVENUE and OPERATING INCOME (LOSS) SUMMARY (Unaudited) (in millions)

For the Periods Ended June 30

	Three Months				Six Months			 S
				% Change				% Change
Revenue by segment								
Data Warehousing Data Warehousing solution Data Warehousing	\$ 282	\$	260	8%	\$ 556	\$	495	12%
support services	79		71	11%	155		142	9%
Total Data Warehousing	361		331	9%	713	L	637	12%
Financial Self Service	323		330	(2%)	595	5	581	2%
Retail Store Automation	211		212	-	386		377	2%
Customer Services Customer Services Maintenance: Financial Self								
Service Retail Store	153		139	10%	301		277	9%
Automation Payment & Imaging	117		116	1%	231		229	1%
and Other Third-Party Products and	33		32	3%	64		64	-
Exited Businesses	70		82	(15%)	143	3	173	(17%)
Total Customer Services Maintenance	e 373		369	1%	739)	743	(1%)

Third-Party Products Professional and installation-	14	21	(33%)	25	42	(40%)
related services		84	(18%)	139	156	(11%)
Total Customer						
Services	456	474	(4%)	903	941	(4%)
Systemedia	122	117	4%	236	231	2%
Payment & Imaging and Other	41	42	(2%)	74	74	-
Elimination of installation-related services revenue included in both the Customer Services segment and other						
segments	(44)	(54)	(19%)	(92)	(99)	(7%)
Total revenue		\$1,452 ======			\$2,742 =====	3%
Operating income (loss) by segment						
Data Warehousing Financial Self Service Retail Store		\$ 60 54		\$ 148 68	\$ 109 71	
Automation	6	5		3	(3)	
Customer Services Systemedia	8 (1)	(22)		17 (1)	(41)	
Payment & Imaging and Other	6	4		7	-	
Elimination of installation-related services operating income included in both the Customer Services segment and						
other segments		(17)		(29)	(30)	
Subtotal - Segment operating income	125	85		213	109	
Pension expense	(52)	(32)		(86)	(64)	
Total income from operations		\$ 53 ======		\$ 127 ======	•	

Schedule C

		ine 30 2005	arch 31 2005		ember 31 2004
Assets					
Current assets Cash, cash equivalents and					
short-term investments			655		
Accounts receivable, net					1,304
Inventories, net		369	356		355
Other current assets		232 	 243		224
Total current assets		2,509	2,538		2,633
Reworkable service parts and		224	222		224
rental equipment, net Property, plant and equipment,		224	222		224
net		408	432		446
Goodwill		124	124		124
Prepaid pension cost			1,419		1,446
Deferred income taxes		409	375		372
Other assets		298 	 288 		309
Total assets	\$		5,398 ======	-	5,554
Liabilities and stockholders' equ	ity				
Current liabilities					
Short-term borrowings	\$	2	\$ 3	\$	2
Accounts payable		434	429		492
Payroll and benefits		020	020		200
liabilities Deferred service revenue and		230	230		328
customer deposits		449	486		407
Other current liabilities		438	469		495
Total current liabilities		1,553	1,617		1,724
Long-term debt Pension and indemnity plan		306	306		307
liabilities Postretirement and postemploymer	nt.	491	513		517
benefits liabilities	-	245	241		244
Income taxes		461	496		492
Other liabilities		156	159		166
Minority interests		14 	 16 		18
Total liabilities		3,226	3,348		3,468
Total stockholders' equity		2,092	 2,050		2,086
Total liabilities and stockholders	- - -		 		
equity	⋾' \$	5,318	\$ 5,398	\$	5,554
	•				======

NCR CORPORATION CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited) (in millions)

For	the	Periods	Ended	June	30

	 T]	Three Months				Six Mo	 hs	
	20	2005		004	04 20		20	004
Operating activities Net income	\$	127	\$	122	\$	157	\$	117
Adjustments to reconcile net income to net cash provided by operating activities:								
Depreciation and amortization Deferred income taxes Income tax settlement		63 - (64)		69 2 (85)		126 - (64)		136 4 (85)
Other adjustments to income, net Changes in assets and liabilities:		(11)		2		1 25		(1)
Receivables Inventories Current payables Deferred service revenue and		106 (14) 11		(24) (42) 60		125 (14) (142)		35 (75) (74)
customer deposits Employee severance and pension Other assets and liabilities		26		7		42 38 (63		65 7 (39)
Net cash provided by operating activities		195		81		206		90
Investing activities Purchases of short-term investments Proceeds from sales and maturities		-		(5))	-		(15)
of short-term investments Net expenditures and proceeds for		-		5		-		15
reworkable service parts Expenditures for property, plant and equipment	d	(25)				(43		
Proceeds from sales of property, plant and equipment		5		_		7		7
Additions to capitalized software Other investing activities, net								(40) (17)
Net cash used in investing activities		(58)	(73)	(103	3)	(122)
Financing activities Purchase of Company common stock Short-term borrowings, net Cash received from real estate				(92 1		(218	;)	(182)
transaction Proceeds from employee stock plans Other financing activities, net		- 42 -		- 51 1		- 102 -		50 108 1
Net cash used in financing activities		(57)	(39)	(116	5)	(22)
Effect of exchange rate changes on cash and cash equivalents		(11)		(2)		(13))	(2)

<pre>Increase (decrease) in cash and cash equivalents Cash and cash equivalents at beginning</pre>	a	69		(33)		(26)		(56)
of period	_	555		616		750		639
Cash and cash equivalents at end of								
period	\$ 7	724	\$	583	\$	724	\$	583
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SOURCE: NCR Corporation

NCR Corporation

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