

# MICROS and Kinetics Reseller Agreement Is ``Good News for Travelers Everywhere"; Kinetics Hotel and Airline Self-Service Solutions Now Available for Users of MICROS Property Management Systems

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LAKE MARY, Fla. & COLUMBIA, Md., Jun 14, 2005 (BUSINESS WIRE) -- Kinetics, a subsidiary of NCR Corporation (NYSE:NCR), and MICROS Systems, Inc. (Nasdaq:MCRS), leading providers of information technology solutions for the hospitality industry, today announced that MICROS has been named a strategic reseller of Kinetics' industry-leading self-service solutions.

Under the agreement, MICROS will resell Kinetics' ResortPort(TM) and CheckinHere(TM) self-service kiosk solutions to lodging industry customers using MICROS's state of the art OPERA property management systems.

"This agreement is good news for travelers everywhere," said Mike Webster, vice president and general manager, NCR Self-Service. "Thousands of properties now have the opportunity to extend new levels of customer-pleasing convenience and service via ResortPort and CheckinHere using MICROS's open solutions."

The Kinetics ResortPort kiosk solution, seamlessly integrated to the MICROS OPERA property management system, enables guests to not only check themselves in or out of the hotel, but it also automatically encodes their room keys and allows them to change reservations or access a variety of additional hotel service options. With CheckinHere, hotels can offer guests the additional benefit of being able to print boarding passes for specific airlines.

Research conducted for NCR in April by Opinion Research Corporation found that nearly 60 percent of respondents were "very or somewhat likely" to use a self-service kiosk to check in or out of a hotel, and 41 percent would actually be more likely to stay in a hotel that offered this convenience.

"Today's consumers, and travelers in particular, have grown to accept and even expect the availability of self-service as a convenient option for completing a variety of transactions," said Robin Layman, vice president of the IHG business unit for MICROS Systems, Inc. "Together with Kinetics, MICROS is opening the way for hotels globally to offer feature-rich self-service kiosk solutions to their guests."

Holiday Inn Gwinnett Center in Duluth, Ga., is the first hotel to install a self-service kiosk that features the Kinetics CheckinHere solution integrated with the MICROS OPERA PMS.

NCR and MICROS said the reseller agreement is effective immediately in the United States and will be expanded to selected countries in Europe, Asia and the Pacific by the end of the year.

## About MICROS Systems, Inc.

MICROS Systems, Inc. provides enterprise applications for the hospitality and retail industries worldwide. Over 200,000 MICROS systems are currently installed in table and quick-service restaurants, hotels, motels, casinos, leisure and entertainment and retail operations in more than 130 countries, and on all seven continents. In addition, MICROS provides property management systems, central reservation and customer information solutions under the brand MICROS-Fidelio for more than 20,000 hotels worldwide, as well as point-of-sale and loss-prevention products through its subsidiary Datavantage for more than 50,000 specialty retail stores worldwide. MICROS stock is traded through Nasdaq under the symbol MCRS.

For more information on MICROS and its advanced information technology solutions for the hospitality industry, please contact Louise Casamento, vice president of marketing at (443) 285-8144 or (800) 638-0985. You can also visit the MICROS Web site at www.micros.com or send an email to info@micros.com.

### **About Kinetics**

Kinetics, a subsidiary of NCR Corporation (NYSE:NCR), is a leading provider of enterprise and self-service technologies to today's travel industry and is the architect of the modern airline self-service era. Kinetics, based in Lake Mary, Fla., produces hardware and software solutions, as well as engineering, developmental and preventive maintenance services designed to help businesses capture more revenue, expand distribution channels and enhance customer service. Kinetics technologies support all consumer channels, including kiosks, Web, PDAs, cell phones and phones (natural speech recognition). For more information, go to www.Kineticsusa.com.

### About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's ATMs, retail systems, Teradata(R) data warehouses and IT services provide Relationship Technology(TM) solutions that maximize the value of customer interactions and help organizations create a stronger competitive position. Based in Dayton, Ohio, NCR (www.ncr.com) employs approximately 28,000 people worldwide.

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