



## Defense Commissary Agency Installing NCR FastLane Self-Checkout in 25 U.S. and European Locations

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ATLANTA--(BUSINESS WIRE)--July 19, 2004--NCR Corporation (NYSE:NCR) today announced that the Defense Commissary Agency (DeCA), operating a worldwide chain of nearly 275 commissaries, is installing NCR FastLane(TM) self-checkout in 25 locations across the U.S. and in Europe.

Five of the DeCA locations - three in the United States and two in Germany - have already been equipped with NCR FastLane. Rollout to the remaining 20 commissaries is scheduled for completion by the end of this year and will include sites in Hawaii and the United Kingdom as well as the United States.

In addition, DeCA is reviewing plans to expand the rollout to another 30 stores in 2005.

"We received such positive feedback from the initial installations that we are anxious to make self-checkout available to additional commissaries," said Bob Vitikacs, DeCA's head of sales operations. "The self-checkout systems enable DeCA to offer the ultimate in value and convenience to our customers."

Customer satisfaction increases when shoppers are given a self-service option at the checkout. According to a study conducted for NCR by premier global market intelligence and advisory firm IDC, nearly 80 percent of U.S. consumers said they would be likely or very likely to use self-checkout. More than 40 percent said they would be more likely to shop in a store that offered self-checkout than one that did not.

"With self-service adoption growing at a steady pace, consumers - including military families - expect to find self-checkout at their favorite retail locations," said Jim McMullen, president, NCR Government Systems LLC. "NCR FastLane is designed to be as simple to deploy as it is to use, and has been successfully deployed by retailers around the world."

### About DeCA

The Defense Commissary Agency operates a worldwide chain of nearly 275 commissaries providing groceries to military personnel, retirees and their families in a safe and secure shopping environment. Authorized patrons purchase items at cost plus a 5 percent surcharge, which covers the costs of building new commissaries and modernizing existing ones. Shoppers save an average of 30 percent or more on their purchases compared to commercial prices - savings worth more than \$2,700 annually for a family of four. A core military family support element, and a valued part of military pay and benefits, commissaries contribute to family readiness, enhance the quality of life for America's military and their families and help recruit and retain the best and brightest men and women to serve their country.

### About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's ATMs, retail systems, Teradata(R) data warehouses and IT services provide Relationship Technology(TM) solutions that maximize the value of customer interactions and help organizations create a stronger competitive position. NCR ([www.ncr.com](http://www.ncr.com)) is based in Dayton, Ohio.

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