

NCR EasyPoint Kiosks Deployed by bigg's; Cincinnati Hypermarket Chain Installing Deli-Ordering Solution in All Locations

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ATLANTA, Jun 18, 2004 (BUSINESS WIRE) -- NCR Corporation (NYSE:NCR) today announced bigg's, a SUPERVALU company, is installing a deli-ordering solution using NCR EasyPoint(TM) kiosks in most bigg's locations this summer. bigg's operates 11 stores in the Cincinnati area and one in Clarksville, Indiana.

"Customer response was extremely enthusiastic during the initial pilot, and we were pleased with the way our NCR kiosks stood up to the high volume of use within our store environment," said Sharon Seitz, bigg's IT director.

Two interactive, touch-screen kiosks located near the store entrances allow guests to place deli orders and continue shopping while their order is prepared, minimizing wait lines at the deli. The order is transmitted across the store to the deli department where it is viewed by employees who prepare the order within 15 minutes.

"The EasyPoint 42 offers a retail-hardened solution that is interactive, convenient and easy to use," said NCR Vice President of Food and Drug Solutions Nelson Gomez. "With more than 30 years of self-service experience, NCR is the industry leader in delivering value and reliability."

Featuring an application developed by SUPERVALU, bigg's solution also includes a kitchen display system from QSR Automations, Inc.

About bigg's

bigg's (www.biggs.com) is a SUPERVALU company. SUPERVALU INC. (NYSE:SVU), a Fortune 100 company, is one of the largest companies in the United States grocery channel. With annual revenues of more than \$20 billion, SUPERVALU holds leading market share positions with its 1,483 retail grocery locations. In addition, through SUPERVALU's diverse logistics network, the company provides distribution and related logistics support services across the nation's grocery channel. Learn more about SUPERVALU at www.supervalu.com.

About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's ATMs, retail systems, Teradata(R) data warehouses and IT services provide Relationship Technology(TM) solutions that maximize the value of customer interactions and help organizations create a stronger competitive position. Based in Dayton, Ohio, NCR (www.ncr.com) employs approximately 28,900 people worldwide.

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